

## Junior Consultant

**Start date:** Various – as early as January 2021

**Salary:** Competitive

**Type:** Permanent, full-time

### General

We have opportunities to become part of our delivery team of consultants. All roles will be customer facing and depending on experience, skills and development needs you will operate as a member of our engagement teams and/or lead our engagements.

### About You

You will have proven experience of supporting others in a team as well as the ability to work independently. You will be highly numerate and able to communicate to both technical and non-technical audiences with confidence. Excellent written and spoken English abilities are required. Although initially based at our London office you may also be required to work at customer sites at various locations around the UK and possibly abroad.

You will be a self-starter, diligent and an individual who has a track record of managing their own workload. You will be an effective communicator and a strong problem solver who can work independently, with support available when required.

### It is important that you:

- Seek challenging problems to solve
- Demonstrate ownership of your own work and development
- Have a curiosity about customers' technical and business environments
- Enjoy building relationships
- Are driven by adding value to customers
- Thrive in an environment where you are both supported and support others

### About the role

You as part of our delivery team of consultants will be quickly utilised on customer engagements, most often in a customer facing role and depending on experience operate as an engagement lead or eventually becoming an engagement lead. Examples of engagements include:

- Conducting systems risk management assessment
- Designing performance test plans to address performance risk
- Managing teams of junior staff to deliver performance assurance engagements
- Demand forecasting / planning
- Development of capacity and performance models
- Proactive system monitoring to identify performance risks
- On a day to day basis you will be expected to:
  - Assist, mentor and train junior staff



- Manage projects to time and budget, with direct interaction with customers
- Identify opportunities for innovation across our services, to improve efficiency or quality
- Build relationships with customers and contribute to our account management objectives
- Interact with our sale processes to identify the optimum solution for new engagements

## Qualifications

If you would like to be considered for the role within Capacitas you must have an Upper second class degree (or equivalent) in one of the following areas:

- Computing
- Sciences
- Engineering
- Mathematics

### **The following skills and qualifications would be desired:**

- Microsoft Office packages
- Data analysis using Microsoft Excel (to advanced level)
- Windows or Unix/Linux operating systems (to basic level)

### **The following skills would be advantageous:**

- Understanding of the principles of ICT capacity and performance management
- Understanding of Queuing Theory
- Understanding of Regression Analysis
- Principles of Risk Management
- Performance testing skills
- Experience with Jmeter or LoadRunner performance testing tool packages
- Java, C#/.NET, or Python
- SQL
- Experience with RDMS systems e.g. MySQL, Microsoft SQL Server, Oracle"

## Application process

Please submit your application through <http://www.capacitas.co.uk/application-form>, indicating 'Junior Consultant' as the position applied for. Applications will be dealt with on a first come, first served basis. Capacitas reserves the right to close this vacancy if a high number of applications are received. If you are interested in this role, please submit your application as soon as possible.