Consultant

Start date: Various – as early as January 2021

Salary: Competitive

Type: Permanent, full-time

General

We have opportunities to become part of our delivery team of consultants. All roles will be customer facing and depending on experience, skills and development needs you will operate as a member of our engagement teams and/or lead our engagements.

About You

You will have proven experience of supporting others in a team as well as the ability to work independently. You will be highly numerate and able to communicate to both technical and non-technical audiences with confidence. Excellent written and spoken English abilities are required. Although initially based at our London office you may also be required to work at customer sites at various locations around the UK and possibly abroad.

You will have experience of IT performance assurance or capacity management practitioner, preferably in a consultancy environment.

It is important that you:

- Seek challenging problems to solve
- Demonstrate ownership of your own work and development
- Have a curiosity about customers' technical and business environments
- Enjoy building relationships
- Are driven by adding value to customers
- Thrive in an environment where you are both supported and support others

About the role

You as part of our delivery team of consultants will be quickly utilised on customer engagements, most often in a customer facing role and depending on experience operate as an engagement lead or eventually becoming an engagement lead. Examples of engagements include:

- Conducting systems risk management assessment
- Designing performance test plans to address performance risk
- Managing teams of junior staff to deliver performance assurance engagements
- Demand forecasting / planning
- Development of capacity and performance models
- Proactive system monitoring to identify performance risks
- On a day to day basis you will be expected to:
    - Assist, mentor and train junior staff

- Manage projects to time and budget, with direct interaction with customers
- Identify opportunities for innovation across our services, to improve efficiency or quality
- Build relationships with customers and contribute to our account management objectives
- Interact with our sale processes to identify the optimum solution for new engagements

Qualifications

If you would like to be considered for the role within Capacitas you must have an Upper second class degree (or equivalent) in one of the following areas:

- Computing
- Sciences
- Engineering
- Mathematics

The following skills and qualifications would be required:

- Performance testing skills using HP LoadRunner or Jmeter;
- Performance test design;
- Performance test automation skills;
- Capacity planning and modelling skills;
- Advanced experience using Microsoft Office software;
- Advanced data analysis capabilities including use of Microsoft Excel for data analysis;
- Advanced understanding of Windows / Unix (inc. Linux) operating systems
- The following skills and qualifications would be advantageous:
    - Project management capabilities and associated accreditation
    - Proven experience of managing budgets
    - ITIL accreditation
    - Experience of working in a cloud environment (e.g. AWS, Azure, etc.)

Application process

Please submit your application through http://www.capacitas.co.uk/application-form, indicating **'Consultant'** as the position applied for. Applications will be dealt with on a first come, first served basis. Capacitas reserves the right to close this vacancy if a high number of applications are received. If you are interested in this role, please submit your application as soon as possible.